

## Satisfaction Survey- Locum Doctor

Keylocums has always been committed to providing its clients with a high standard of service. In order that we further improve our quality of service we ask you to take just a few minutes of your time and fill out the questionnaire below.

Please post, fax or email the questionnaire back to Keylocums.

### Doctor Details

Name:

Address:

Tel/Mobile:

Email:

Computer system used:

### Response to Calls

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Answer speed to calls					
Attitude of staff					
Helpfulness of staff					
Feedback regarding locum details					
General impression of the service					

### Administration

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Efficiency of administration staff					
Ease of understanding timesheets					
Ease of understanding wage statements					
Accessibility of appropriate staff					
Well received by GP practice staff					
Are practice procedures explained to you					
Are consulting rooms prepared for you					

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Website (www.keylocums.com)

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Appearance					
Speed					
Information on website					
Registration facility					
Quick links function					

Comments

Are there any other comments?