

Client Satisfaction Survey

Keylocums has always been committed to providing its clients with a high standard of service. In order that we further improve our quality of service we ask you to take just a few minutes of your time and fill out the questionnaire below.

Please post, fax or email the questionnaire back to Keylocums.

Practise Details

Practise Name:

Address:

Tel:

Fax:

Email:

Computer system used:

Practise Manager:

Response to Calls

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Answer speed to calls					
Attitude of staff					
Helpfulness of staff					
Feedback regarding locum details					
General impression of the service					

Locum Doctors

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Doctors appearance					
Doctors time keeping					
Doctors helpfulness					
Doctors attitude					
Doctors communication skills					
Patient feedback					

Additional Comments

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Website (www.keylocums.com)

	EXCELLENT	GOOD	AVERAGE	POOR	V. POOR
Appearance					
Speed					
Information on website					
Registration facility					
Quick Links function					
Locum request facility					

Comments

Are there any other comments?